



East Sussex
Fire & Rescue Service

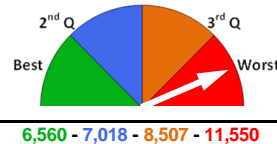
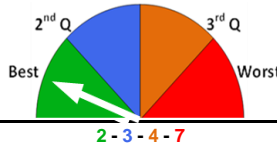
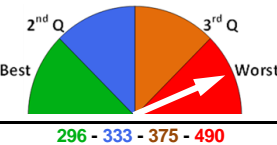
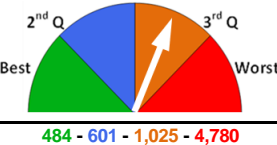
East Sussex Fire & Rescue Performance Results Quarter 4 and year end results 2021/22

JULY 2022

Our Purpose

We make our communities safer

We will do this by: Commitment 1: Delivering high performing services

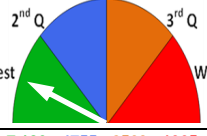
Indicator No.	How will we measure performance?	2020/21 Q4 result	2020/21 Year end result	National Quartile Position 2020/21	2021/22 Q4 result	Year end result 2021/22	Direction of travel from 2020/21 result
8	Total number of incidents attended	2,025	9,641	 6,560 - 7,018 - 8,507 - 11,550	2,482	10,527	Declined
9	Number of deaths in primary fires	1	2	 2 - 3 - 4 - 7	2	4	Declined
10	Number of injuries in primary fires	3	31	 27 - 35 - 44 - 63	2	14	Improved
1 Priority	No of accidental dwelling fires	96	444	 296 - 333 - 375 - 490	126	431	Improved
11	Number of primary fires	193	997	 828 - 923 - 1,045 - 1,292	239	963	Improved
12	Number of deliberate fires	97	739	 484 - 601 - 1,025 - 4,780	129	663	Improved
13	No of Industrial and Commercial fires	22	123	This is an ESFRS indicator only, no National data is available for comparison	28	114	Improved
14	70% of the first arriving appliances at any incident from an 'On-Station response' within 10 minutes	79.7%	77.9%	This is an ESFRS indicator only, no National data is available for comparison	77.3%	77.5%	Declined
15	70% of the first arriving appliances at any incident from an 'On-Call response' within 15 minutes	78.3%	77.5%	This is an ESFRS indicator only, no National data is available for comparison	72.4%	73.2%	Declined

Indicator No.	How will we measure performance?	2020/21 Q3 result	2020/21 Year end result	National Quartile Position 2020/21	2021/22 Q3 result	Projected end of year result 2021/22	Direction of travel from Q3 2020/21 result
14	70% of the first arriving appliances at any incident from an 'On-Station response' within 10 minutes	79.7%	77.9%	This is an ESFRS indicator only, no National data is available for comparison	77.3%	77.5%	Declined
15	70% of the first arriving appliances at any incident from an 'On-Call response' within 15 minutes	78.3%	77.5%	This is an ESFRS indicator only, no National data is available for comparison	72.4%	73.2%	Declined

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We will do this by:

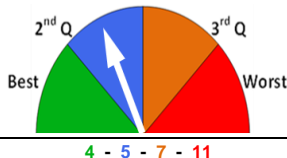
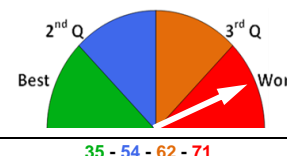
Commitment 2: Educating our communities

Indicator No.	How will we measure performance?	2020/21 Q4 result	2020/21 Year end result	National Quartile Position 2020/21	2021/22 Q4 result	Year end result 2021/22	Direction of travel from 2020/21 result
2 Priority	% of Home Safety Visits to vulnerable people	96.6%	95.6%	This is an ESFRS indicator only, no National data is available for comparison	94.2%	95.0%	Declined Alternative delivery method and face to face
6 Priority	Undertake 10,000 Home Safety Visits	N/a	N/a	 7,180 - 4755 - 2569 - 1905	2,486	6,765	Face to face resumed 19 July 2021
	Number of telephone HSVs completed (due to COVID-19 Pandemic)	2,076	7,180	This is an ESFRS indicator only, no National data is available for comparison	0	2,599	Alternative delivery method reverted to face to face 19 July 2021
7 Priority	Inspections of high risk premises completed	55	330	 772 - 490 - 356 - 222	128	470	Alternative delivery method / face to face resumed 19 July 2021
7a Priority	Business safety audits completed by Station crews	38	82	This is an ESFRS indicator only, no National data is available for comparison	398	950	Alternative delivery method / face to face resumed 19 July 2021
18	Number of business safety engagement events	3	6	This is an ESFRS indicator only, no National data is available for comparison	18	27	Alternative delivery method / face to face resumed 19 July 2021
19	Number of attendees at business safety engagement events	60	730	This is an ESFRS indicator only, no National data is available for comparison	159	247	Alternative delivery method / face to face resumed 19 July 2021

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We will do this by:

Commitment 3: Developing a multi-skilled, safe and valued workforce

Indicator No.	How will we measure performance?	2020/21 Q4 result	2020/21 Year end result	National Quartile Position 2020/21	2021/22 Q4 result	Year end result 2021/22	Direction of travel from 2020/21 result
3 Priority	The number of working days/shifts lost due to sickness not to exceed 7.5 per employee	1.4	6.6	This is an ESFRS indicator only, no National data is available for comparison	2.6	10.5	Declined
20	Number of RIDDOR incidents	3	6		1	5	Improved
21	Number of workplace reported accidents / injuries	50	195		28	149	Improved

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We will do this by:

Commitment 4: Making effective use of our resources

Indicator No.	How will we measure performance?	2020/21 Q4 result	2020/21 Year end result	National Quartile Position 2020/21	2021/22 Q4 result	Year end result 2021/22	Direction of travel from 2020/21 result
4 Priority	A 32% reduction of automatic fire alarms (AFA) from the base year result of 2009/10	-36.1%	-35.2%	This is an ESFRS indicator only, no National data is available for comparison	-24.5%	-22.1%	Declined
22	% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	1.4%	2.3%	This is an ESFRS indicator only, no National data is available for comparison	1.6%	1.3%	Improved
5 Priority	% of accidental dwelling fires confined to room of origin	91.7%	90.5%	This is an ESFRS indicator only, no National data is available for comparison	90.5%	90.3%	Declined